



MANUFACTURERS LIMITED WARRANTY

BACE, LLC (herein referred to as "BACE") warrants parts and labor for a period of one (1) year on ALL equipment (unless specifically noted).

BACE provides an ADDITIONAL one (1) year parts and labor for all equipment that utilize a Submersible Power Unit (unless specifically noted).

BACE provides an additional two (2) years for parts replacement on major components (major components include cylinder, motor, pump and directional valve only), on all HD and XHD equipment. Balers with 1 Phase Power Units receive one (1) year parts and labor only.

BACE provides a total of ten years warranty (10) for the structure/frame on HD and XHD products and five (5) years warranty on all other equipment.

BACE's warranty is based on an 8-hour day and is devised accordingly.

Following the completion of installation of the equipment at the end user's facility, and evidence by a signed and dated installation report, and warranty registration returned to BACE will substantiate the warranty. If no registration form is remitted or the installation is not provided by the factory, the warranty period shall be considered to start on the date of shipment. As limited herein, BACE warrants the equipment sold under this warranty to be free from defects in material and workmanship.

This warranty does not apply to any defects caused by negligence, misuse, modifications, alterations, water damage to NEMA 12 components or accidents by purchaser or third parties. Warranty extends only to the original consumer and is non-transferable. Further, at BACE's sole discretion, should it be deemed that a baler has been used for a material that it was not intended or in a manner contrary to good and safe procedures, the warranty will be void.

BACE reserves the right to void the warranty if the provided warranty card was not fully completed and/or not returned to BACE within 14 days of Equipment Delivery. BACE reserves the right to determine if part(s) are genuine and/or defective. This warranty does not apply to any part that has been altered or repaired by any person not authorized by BACE, or which has been subjected to misuse, neglect or accident, or by any other cause beyond the control of the manufacturer.

This warranty excludes any obligation by BACE for loss of product, down time, or any other incidental or consequential damage incurred at any time.

BACE neither assumes nor authorizes anyone to assume for it any other obligation or liability in connection with such balers, compactors or containers.



If BACE's installer/distributor are not on site at the time of equipment start-up, any labor or mileage obligation under this warranty will be voided.

THIS WARRANTY IS THE ONLY WARRANTY APPLICABLE TO BALERS, COMPACTORS AND CONTAINERS MANUFACTURED BY BACE AND IS EXPRESSLY IN LIEU OF ALL OTHER WARRANTIES, EXPRESSED OR IMPLIED, INCLUDING ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE.

LIMITED WARRANTY INCLUDES:

- Repair, or replacement with a similar part, any part of the product of our manufacture which is returned to us within thirty (30) days after discovery of the defect, properly identified and transportation charges prepaid, and not more than 3 years, after purchase by original consumer.
- Shall furnish without charge, a similar genuine part to replace any part of a product of its manufacture, which proves to be defective in normal use and service during this period.
- Shall supply service labor for defective parts or workmanship with the manufacturer's equipment within the warranty period at the published BACE flat rate for mileage and labor.

LIMITED WARRANTY EXCLUDES:

- Any part(s), which has been altered, redesigned or repaired by any person not authorized by BACE.
- Water damage from outside storage, installation or operation.
- Any defected part which is the result of neglect of proper maintenance, improper installation, misuse, accident vandalism, fire or any other cause beyond the control of the manufacturer
- Product of other manufacturers beyond such warranty as is made by such manufacturer is null and void from this warranty.
- Shipping and special handling charges to expedite part shipment.
- Maintenance instructions and proper cleaning instructions were neglected, which are determined by BACE.
- Ejector Chains and Limit Switch adjustments



- Broken or bent Cylinders (see details below)

PROCEDURES FOR WARRANTY CLAIMS

PROCEDURES FOR WARRANTY CLAIMS FOR DEFECTIVE PARTS:

ALL THE FOLLOWING PROCEDURES MUST BE FOLLOWED ON ALL PART RETURNS DURING THE WARRANTY PERIOD. FAILURE TO COMPLY WITH THE FOLLOWING PROCEDURES WILL ABSOLVE BACE OF SUCH CLAIMS.
(SEE ATTACHED WARRANTY POLICY)

BACE CUSTOMER SERVICE: 877-506-2223(BACE)

MOTORS:

1. Once checked by a qualified technician who determines that no problems exist with fuses or wiring from incoming power source, then call BACE Service Department to notify us of the problem with the product model and s
2. serial number, and verify your warranty period and receive a warranty RGA number. We will then direct you to the nearest factory authorized motor diagnostic/repair facility.
3. If the factory facility determines that the problem is a factory defect, then the factory facility will replace the motor at no charge.
4. If it is determined that the motor problem was not due to a factory defect, then it will be the customer's responsibility to replace the motor.
5. BACE is not responsible for pick-up and delivery charges to the factory facility.

HYDRAULIC CYLINDERS:

1. Once checked by a qualified technician who determines that there is a problem with the cylinder, then call BACE Service Department to notify us of the problem with the product model and serial number, and verify your warranty period and receive a warranty RGA number.
2. BACE will at that time ship out a replacement cylinder from BACE or the cylinder manufacturer. Shipment will be normal freight rate, unless otherwise specified by the customer. For shipments other than normal freight (i.e. The determination of overnight shipping costs will be made solely by BACE.)



3. The customer is responsible for shipment of the defective cylinder, within 30 days, to BACE to determine the final warranty status.
4. In the event the cylinder is not received within the allotted time frame, then the customer will be billed the total amount of the replacement cylinder plus S & H.
5. BACE will not in any circumstance warrant a cylinder that has been used to compress material outside of its designation, nor will cylinders be warranted that bend or break as a result of side-loading. This is not a common occurrence but does happen when balers are unevenly loaded. In these instances the cylinder will fail and will not be warranted.

ALL OTHER PARTS:

1. Once checked by a qualified technician and determined that there is a problem with the part, then call BACE Service Department to notify us of the problem with the product model and serial number, verify your warranty period, and receive a warranty authorization number.
2. BACE will at that time ship out a replacement part from BACE or authorize the customer to purchase the part from an authorized distributor, factory warehouse. Shipment will be normal freight rate, unless otherwise specified by the customer. For shipments other than normal freight (i.e. The determination of overnight shipping costs will be made solely by BACE.)
3. It is the customer's responsibility to ship the defective part back to BACE within 30 days with the RGA#, at BACE's discretion.
4. If the part is not received within 30 days and or if the part does not pass warranty inspection, the customer will be invoiced for the part and will not be held responsible for any charges for the corresponding repair.
5. All labor and travel will be paid per BACE's flat rate schedule. The work required to replace any part must first be authorized by BACE. (See below for Flat Rate Schedule).

The invoice from the customer must be itemized to include model, serial number of unit, work performed, an BACE warranty authorization number, location of equipment, labor hours & mileage.

FLAT RATE SCHEDULE FOR LABOR AND MILEAGE:

1. In all cases of replacement of parts, repair of structural components the customer is required to call in to BACE Service Department for a "Warranty Authorization Number." In cases where the work has begun and will exceed the Flat Rate Schedule more than 5% of the original estimate, you will be required to contact the Service Department for approval. In cases where the hours



exceed the original flat rate schedule and/or work not authorized with a Warranty Authorization Number, that claim on the excess will be denied. NO CREDIT will be allowed for labor hours spent on the inspection or diagnosis of equipment problems.

2. In cases of structural repair by welding, re-fabrication, or modification of an existing design, an official authorization must be obtained from the BACE Service Department prior to work.

The request must have the model number, serial number, brief description or drawing of work to be done.

3. Flat Labor Rate for warranty claims, service is \$60.00 per hour.
4. Travel time (man and truck) will be paid at the rate of \$.50 per mile. (Mileage is limited to a maximum of 200 round trip miles.)

CAUTION: Only factory original replacement parts or equivalent should be used to insure proper operation of equipment.

FAILURE TO COMPLY WITH ALL OF THE ABOVE PROCEDURES WILL VOID ALL WARRANTY CLAIMS

PARTS WHICH HAVE BEEN REPLACED:

1. In the event that a part fails during the first twelve month's of the baler's warranty, the replaced part will be warranted for one (1) year from the time of installation. The labor to replace this part will be covered for 90 days after installation or the remainder of the original machine warranty, whichever is longer.
2. In the event that a part fails during the "part's only" period of a baler's original warranty, the replaced part will have a one (1) year warranty and the labor to replace this part will be covered for 90 days after installation.
3. Replacement Parts will have a one (1) year parts only warranty.

CAUTION: Only factory original replacement parts or equivalent should be used to insure proper operation of equipment.

FAILURE TO COMPLY WITH ALL OF THE ABOVE PROCEDURES WILL VOID ALL WARRANTY CLAIMS